









## Best Value Performance Indicators 2004/2005

### Second Quarter Monitoring

**Table 2 - Promoting Strong, Healthy and Safe Communities**

Quartile Position Key			Performance Improvement Key										
	Top Quartile		Third Quartile	 Improvement in performance and in line to meet target				 Decline in performance					
	Second Quartile		Bottom Quartile	 Improvement in performance				 No change in performance					
BVPI	Trend of indicator should be	Description	Past Performance				Current Performance				2004/2005 Target	Progress towards Target	
			2000/01 Actual	2001/02 Actual	2002/03 Actual	2003/04 Actual	2004/05 Qtr 1 (Apr03-Jun03)	2004/05 Half Year (Apr04-Sept04)	2004/05 Qtr 3 (Apr04-Dec04)	2004/2005 Year End Estimates (Apr04-Mar05)			
BV1a-d amended for 02/03	Yes	Does the authority have a Community Strategy	-	n/a	Draft Strategic Vision agreed Feb 03	Yes Feb 04	Yes	Yes				Yes	
BV 49	↓	Stability of placements of children looked after	9.0%	7.7%	7.17%	9.20%	10%	10.3%				8%	
BV 51	-	Costs of services for children looked after	£484	£681	£516	*£512	Reported 6 monthly	£528				£518	
BV 52	-	Cost of intensive social care for adults and older people	£346	£366	£353	*£378	Reported 6 monthly	£357				£423	
BV 53	↑	Intensive home care per 1,000 population aged 65 or over	12.5	15	16.42	17.3	21.6	21.4				19	
BV 54	↑	Older people helped to live at home per 1,000 population aged 65 or over (PAF C32)	77	80	85.93	90.1	90.06	90.19				90.5	
BV 56 amended 03/04	↑	% of items of equipment delivered within 7 working days * previous definition -% of items of equipment costing less than £1000 delivered within three weeks	*73%	*86.7%	*92.21%	84.5%	85%	87.4%				85%	
BV 58	↑	% of people receiving a statement of their needs and how they will be met	97%	91.15%	91%	96%	96%	95.9%				96%	
BV99		Road safety :- % change in casualties, in the area of the authority for: a) Previous year, b) 1994 - 1998 average Note, Target is based on the calendar year and first quarter is Jan - Mar											
BV99 (i)		All killed and seriously injured	n/a	n/a	n/a	242 a) - 5.84% b) -17.97%	54	48				228	Note - targets are based on calendar year and first quarter is January to March.
BV99 (ii)		Children killed and seriously injured	n/a	n/a	n/a	34 a) -17.07% b) -35.85%	8	7				41	Note - targets are based on calendar year and first quarter is January to March.
BV99 (iii)		All slight injuries	n/a	n/a	n/a	2094 a) + 2.1% b) - 1.74%	466	441				2034	Note - targets are based on calendar year and first quarter is January to March.

BVPI	Trend of indicator should be	Description	2000/01 Actual	2001/02 Actual	2002/03 Actual	2003/04 Actual	2004/05 Qtr 1 (Apr03-Jun03)	2004/05 Half Year (Apr04-Sept04)	2004/05 Qtr 3 (Apr04-Dec04)	2004/2005 Year End Estimates (Apr04-Mar05)	2004/2005 Target	Progress towards Target
BV 117	↑	The number of physical visits per 1,000 population to public library premises	4530	4649	5469	5752	5786	5687			5793	
BV 118a	↑	Users who found a book to borrow (Part of User Satisfaction Survey undertaken every 3 years)	-	-	-	70.5%	n/av	n/av			N/a next survey due 06/07	
BV 118b	↑	Users who found the information they were looking for (Part of User Satisfaction Survey undertaken every 3 years)	-	-	-	75.3%	n/av	n/av			N/a next survey due 06/07	
BV 118c	↑	Users satisfied with libraries overall (Part of User Satisfaction Survey undertaken every 3 years)	-	-	-	97.9%	n/av	n/av			N/a next survey due 06/07	
BV 119b	↑	% of residents satisfied with libraries (Part of User Satisfaction Survey undertaken every 3 years)	83.4%	-	-	69.2%	n/av	n/av			N/a next survey due 06/07	
BV 119c	↑	% of residents satisfied with museums (Part of User Satisfaction Survey undertaken every 3 years)	74%	-	-	40%	n/av	n/av			N/a next survey due 06/07	
BV 119d	↑	% of residents satisfied with arts activities & venues (amended definition 2003/04 - previously theatres/concert halls) (Part of User Satisfaction Survey undertaken every 3 years)	65%	-	-	45.5%	n/av	n/av			N/a next survey due 06/07	
BV 126	↓	Domestic burglaries per 1,000 households	12.6	14.3	10.09	10	10.5	8.3			Not Set	
BV 126_1		& % detected	16.5%	19.8%	20.0%	18.6%	19.6%	20.8%			Not Set	
BV 127	↓	Violent crimes per 1,000 population	-	-	-	11.8	12.1	10.8			Not Set	
BV 127_1		& % detected	-	-	-	73.7%	62.7%	64.2%			Not Set	
BV127a amended for 02/03	↓	Violent crimes per 1,000 population and % detected by violent offences committed by a stranger per 1,000 population	-	n/a	n/av	n/av	n/av	n/av			Not Set	
BV127b 02/03	↓	violent offences committed in a public place per 1,000 population	-	n/a	n/av	n/av	n/av	n/av			Not Set	
BV127c 02/03	↓	violent offences committed in connection with licensed premises per 1,000 population	-	n/a	n/av	n/av	n/av	n/av			Not Set	
BV 127d 02/03	↓	violent offences committed under the influence per 1,000 population	-	n/a	n/av	n/av	n/av	n/av			Not Set	
BV 128	↓	Vehicle crimes per 1,000 population	13.2	11.1	11.5	9.8	10.2	6.7			Not Set	
BV128_1		& % detected	10.3%	12.7%	12.2%	10%	10.8%	15.40%			Not Set	
BV 161	↑	Employment, education & training for care leavers	-	33.5%	56%	58%	Reported 6 monthly	40%			60%	

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BV 162 calculation amended 03/04	↑	Reviews of child protection cases	90.0%	91.70%	93.1%	97.6%	96.7%	95.7%			100%	
BV 163 calculation amended 03/04	↑	Adoptions of children looked after	5.0%	7.1%	7.6%	6.3%	7.9%	7.8%			8.0%	
BV 166 - 1a to 10c	Yes	Score against a checklist of enforcement best practice for environmental health/trading standards	100%	100%	100%	100%	100%	100%			100%	
BV 177 amended for 02/03	↑	% of authority on legal and advice services which is spent on services that have been awarded the Quality Mark and meet a priority legal need identified in the Community Legal Service Partnership strategic plan	-	-	32.82%	29.90%	29.90%	29.9%			32.44%	
BV 195(i) new 03/04	↑	Acceptable waiting times for assessment - % where the time from first contact to beginning of assessment is less than 48 hours	-	-	-	75.70%	78.50%	79.4%			76.7%	
BV 195 (ii) new 03/04	↑	Acceptable waiting times for assessment - % where the time from first contact to completion of assessment is less than or equal to 4 weeks	-	-	-	73.50%	69.30%	69.8%			74%	
BV 196 new 03/04	↑	Acceptable waiting times for care packages - for new older clients the % where the time from completion of assessment to provision of all services in a care package is less than or equal to 4 weeks	-	-	-	83.50%	82.99%	85.3%			84%	
BV 197 new 03/04	↓	Change in the number of conceptions to females aged under 18, resident in an area, per 1000 females aged 15-17 resident in the area, compared with the baseline year of 1998	-	-	-	8.90%	Reported Annually	Reported Annually			Joint targets with health will be set when national data are available	
BV 198 new 03/04	↑	The number of problem drug misusers in treatment per 1000 head of population aged 15-44	-	-	-	14.90%	Reported Annually	Reported Annually			Joint targets with health will be set when national data are available	
BV 201 new 2004/05	↑	The number of adults and older people receiving direct payments at 31st March per 100.000 population aged 18 years or over.			41.25	69	78.76	87.79			85	PAF indicator C51 - trend data available despite being new indicator.